# SONA KHAKABIMAMAGHANI

### UX/UI Designer

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℅ https://sonakhakabi.com/

## PROFILE

A Vancouver-based UX/UI designer with over a decade of experience in finance, transitioning to UX/UI design. Skilled in attention to detail, analytical thinking, and problem-solving from an accounting background. Passionate about merging financial expertise with design to craft user-centric digital experiences that captivate and delight users.

# PROJECTS

### UX/UI Designer- Raincheck App (Eat Now, Pay Later) BrainStation-Fiserv

🛗 December 2023

- Developed user personas, user stories, and flow diagrams, writing and content strategy, information architecture, and translating concepts into wire-frames, and low and high-fidelity mock-ups for iOS mobile devices.
- Enhanced dining experiences and streamlined payment processes by implementing features such as split check functionality and rain-check options for users.

### Product Designer- NoteNet App

### BrainStation

🛗 April 2023 - December 2023

- Contributed to the development of the NoteNet app, empowering musicians to thrive in their careers through a comprehensive platform for networking, collaboration, resource access, and community support.
- Delivered an intuitive user experience by implementing innovative features and prioritizing user feedback with a deep commitment to enhancing musicians' professionalism and well-being.

# Information Architect- VAM Landing Page **BCIT**

🛗 March 2022 – June 2022

• Led the development of an information architecture plan for the Vancouver Art Market (VAM) landing page, integrating user research, competitive analyses, persona creation, user journey mapping, site mapping, and low-fidelity wire-frames and prototypes.

# EDUCATION

#### Diploma in UX Design BrainStation

April 2023 – December 2023

- Proficiency in tools like Figma and Adobe XD
- Expertise in user research, usability testing, and wire-framing
- Application of user-centered design principles
- Mastery of color theory and typography
- Enhanced communication and teamwork skills

### Certificate in Information Architecture

#### BCIT

🛗 March 2022 – June 2022

### Post Baccalaureate Diploma in Business Management (Minor Digital Marketing)

#### **Capilano University**

🛗 January 2018 – September 2019

- Knowledge of Digital Marketing strategies
- Have been placed on the Capilano University Dean's List

# Master of Science in Change Management

#### **Islamic Azad University**

🛗 September 2013 – January 2015

### Bachelor of Science in Accounting

#### Payame Noor University

🛗 September 2002 – July 2006

### SKILLS

Figma Adobe XD InVision			
Photoshop CSS HTML Sketch			
Framer WordPress			
Responsive Web Design			
User Research and Strategy			
Creating Design System UI Design			
Analytics Information Architecture			

## **EXPERIENCE**

### Accounting Assistant

#### Shafer Haggart Ltd.

🛗 Oct 2022 – Present

- Conducted a highly successful in-depth data analysis, leading to a 20% reduction in reconciliation time and ensuring a smooth month-end closing flow.
- Optimized payment workflows by processing and coding invoices, resulting in a 15% decrease in payment errors, leading to more efficient and accurate payments.

### Accounting Assistant

#### Quality Craft Ltd.

#### 🛗 Jul 2020 – Oct 2022

• Proposed the implementation of a notification system as a design solution in the invoice entry process, which led to a 30% reduction in duplicate entries, resulting in a more efficient and user-friendly invoicing system.

### Digital Marketing Assistant (Intern) Juuga Marketing

🛗 Jan 2019 - May 2019

- Strategized and executed paid search campaigns in Google Ads through in-depth user research and precise keyword selection, resulting in a 25% increase in click-through rates.
- Increased user engagement and conversion rates through the design of a user-friendly website using WordPress.

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### Banking Advisor

#### Eghtesad Novin Bank

🛗 Sep 2007 – Dec 2017

- Boosted EN bank app adoption by providing tailored support and proposing usability improvements.
- Promoted financial products by maintaining in-depth knowledge of services and a user-centric approach, resulting in a 30% increase in customer adoption of our financial products over the fiscal year

# SKILLS

Wire-framing	g Prototyp	ing
User Testing	ChatGPT	POP App
Hootsuite ActiveCampaign		

# ACHIEVEMENTS

• Awarded twice for implementing effective marketing strategies with EN Bank in 2015

### STRENGTHS

- Quick-Learner
- Collaborative

### BOOKS

- Don't Let Me Think Steve Kurg
- The Design of Everyday Things Don Norman

### LANGUAGE

- English
- Farsi